

PATENT**MS163086.01/MSFTP167US****CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: 10-25-04
Himanshu S. Amin**RECEIVED
CENTRAL FAX CENTER****OCT 25 2004****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Dennis A. Morgan, *et al.*

Examiner: Marc M. Duncan

Serial No: 09/769,199

Art Unit: 2113

Filing Date: January 24, 2001

Title: CONSUMER NETWORK DIAGNOSTIC AGENT

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO FINAL OFFICE ACTION DATED SEPTEMBER 21, 2004

Dear Sir:

Favorable consideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.